How To Read Your Bill

Who do I call if I have questions?

Call Northfork Electric at 928-3366, or stop by our office at 18920 E. 1170 Road in Sayre.

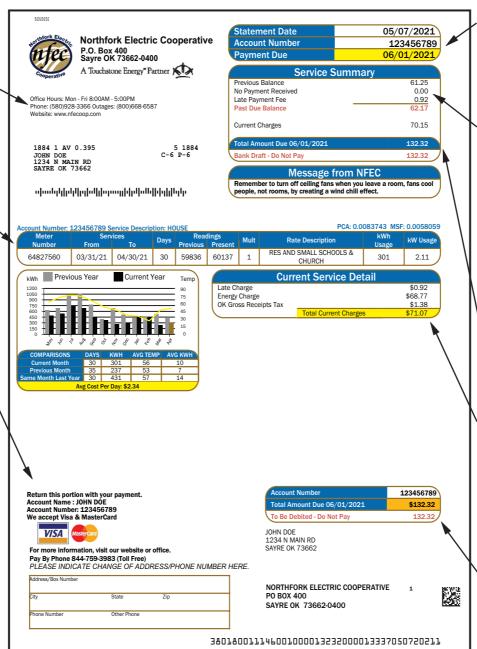
For what service is this bill?

This is the detail of service for your service location. All meters, service dates, readings, rates, and usage (kWh and KW) are shown in this area.

How do I make my payment?

Be sure to return the bottom portion of the bill with your payment.

- 1. Mail your payment in the return envelope provided **OR**
- 2. Pay in person at our office **OR**
- 3. Place your payment in the drop box at our office **OR**
- 4. Pay by bank draft or recurring credit card payment. Sign up by calling 844-759-3983 or online using SmartHub **OR**
- 5. Pay online using SmartHub. Sign up online at www.nfecoop.com
- 6. Pay-By-Phone at 844-759-3983



Account Number and Due Date

The statement date, account number and due date are conveniently located at the top of the bill.

<u>Did Northfork Electric receive my</u> last payment?

This section shows the total activity since your last bill, ending with your balance forward, if any. If any of this information does not march your records, call the Northfork Electric Cooperative office.

Is my account past due?

In order to avoid paying a late fee, please make your payment by the due date highlighted on the bill.

What have I been billed?

A detailed list of charges for this bill will be shown for your information.
Also appearing on your statement will be your current KWH usage and number of days in this billing.

What do I owe and when is it due?

The total amount due upon receipt of this bill is shown.